Chalkpit Trails Ltd. – Terms and Conditions

* Cycle hire is approved on the understanding that every participant is a competent cyclist who can use gears correctly, adjust the saddle height and at least one person can fix a puncture.
* Chalkpit Trails Ltd reserves the right to refuse cycle hire to those with insufficient knowledge or ability for their own protection and safety.
* If you leave a bike unattended, you will lock the bike through the frame and front wheel to a secure object using the lock provided.
* You will keep to paved roads and dedicated oﬀ-road cycle-paths or bridleways and will not use the bike for 'adventure mountain bike' type riding.
* Bikes will be used in a responsible way and with respect for others and the natural habitat.
* You will not engage in racing, pace-making, time trials or speed testing.
* You will not lend the bike to anyone.
* You will bring the bike back by the time agreed, late returns may incur an additional charge.
* You will report any problems or damage at the hire return point.
* Helmets are included with each hire which must always be worn whilst cycling.
* Bicycles and all equipment remain the property of Chalkpit Trails Ltd.
* If you know you have a problem and will not be back at the agreed return time, please call to inform us.
* A deposit will be paid at beginning of hire which will be refunded on return of the bike in the same condition.

CANCELLATION POLICY

* Full payment will be taken at time of booking, if you wish to cancel or re-schedule, please contact us to discuss, fees may apply depending on timeline involved.